COVID-19 response for Cocoa Farmers
April 17th, 2020

The VOICE Network¹ and its members are deeply concerned about the effects of COVID-19 on cocoa farming households, a group already in a vulnerable position.

Health and wellbeing
Our immediate concern is for the health and wellbeing of members of cocoa farming households – a demographic with a high rate of pre-existing health conditions as a result of extreme poverty, lack of adequate nutrition (volume/variety) (1), as well as insufficient access to the most basic healthcare (2). On top of existing chronic illness (3) (4), COVID-19 adds an unquantifiable and very dangerous double-burden. Combined with lack of access to healthcare, let alone pandemic healthcare (5), this can lead to disastrous health impacts in cocoa growing communities.

Direct economic impact
We are equally concerned about the direct economic impact this global crisis will have on families, who live already well below a living income. A decline in cocoa prices coupled with a lack of access to market, plus a decline in possibilities to harvest due to illness could lead to a major reduction of cocoa household incomes.

Cocoa and chocolate industry must respond
This is a Call to Action to the cocoa and chocolate industry to do everything within their means to help protect their cocoa farmers. As COVID-19 is global, and so is the chocolate industry, now is the time to demonstrate the benefits of an interdependent globalized network (6). We offer four key considerations from the chocolate and cocoa industry which play into their role and responsibility, and mirrors responses we see in their employee care in consuming countries:

1. Cease all non-essential farm visits
- Cease all non-essential visits to cocoa farming communities, including farmer trainings, audits, etc to protect farmers in their own village-context.
- Limit large gatherings and – where possible in context of social/cultural norms and living conditions – support social distancing and support families and social ties to isolate together.

2. Support communications to farmers
- Use company communication (outbound SMS, Facebook updates, flyer distribution, network for cooperatives and traders) to reinforce key health messages from the national ministries – symptom recognition, hygiene reasoning, isolation, reporting. Due to high illiteracy rates among farmers and lack of internet in rural communities, many different ways to communicate are necessary, including eg. through radio messaging, using company pick-up vehicles etc...
  Good examples include Cargill’s digital services #FarmForce or Sucden’s direct phone calls to cooperative managers, and República del Cacao’s work in Ecuador
- Contribute to sharing accurate information and help debunk myths. Reinforce local health ministry contact and help – share phone number, app, website, statements (as opposed to updates and anecdotes from well-meaning online unverified sources).
  For example, by referring to Côte d'Ivoire’s 143 corona hotline (or 1366 SMS) , and Ghana’s 112 emergency hotline. Other good examples are Maya Mountain Cacao and Ôko Caribe who placed direct calls when local information was not yet clear.

¹ The VOICE Network is an association of NGOs and trade unions, functioning as a watchdog and catalyst for a reformed cocoa sector. Its members are ABVV/FGTB-Horval, Be Slavery Free (formerly Stop The Traffik), EFFAT (observer), FERN, FNV, Green America, Inkota Netzwerk, International Labor Rights Forum, Mighty Earth, Oxfam America, Oxfam Wereldwinkels, Public Eye (observer), Rikolto, Solidaridad, and Südwind Institut.
3. Use existing supply chain mechanisms for provisioning in farming communities (in line with COVID-19 national response plans)

- Using existing supply chain mechanisms such as cocoa exchanges/bag pick-ups to be part of healthcare; supply a healthcare worker / village representative to do symptom checking of the farmers and reinforce key messages around symptom recognition, hygiene reasoning, isolation, reporting and national contact help information.
- Using existing supply chain connections to distribute soap and water for hygiene, healthcare supplies, print & distribution of government information, etc.
- Make an inventory of your in-country infrastructure that could be used for emergency health care. For example, using training locations for COVID-19 testing or health care visits, or providing makeshift medical care centres for village health volunteers. Use your transport to contribute to hygiene, goods and information delivery or even act as ‘mobile hygiene stations’ to communities.

4. Emergency relief fund

This global crisis will also require financial support. We call on the sector to set up an emergency fund with two purposes: to a) mobilise existing resources to address health issues of farmers during COVID-19, and b) temporarily support cocoa farmers’ income with a basic common income for at least April/May/June 2020. This will encourage farmers to stay home to focus on family safety and childcare and work on own farm focusing on farm maintenance, plant productivity.

This fund needs to be commensurate to the size of the cocoa sector and the size of the challenge. First industry communications of such a fund suggest that it might amount to just several hundred thousand dollars. However, the economic impact to cocoa farmers will be in the hundreds of millions of dollars, perhaps even billions. To provide perspective: during the 2016 price crash, the cocoa and chocolate industry made strong profits while farmers and producing governments lost perhaps four to five billion dollars. Cocoa and chocolate companies did virtually nothing to support their farmers. This cannot happen again.

Role of women

It is essential to ensure that specific attention is channelled towards women, children, and persons with disabilities. If emergency measures are not tailored to also benefit women and children, most will only reach the males in a community, and will not benefit full households. Additionally, women are more likely to carry extra burdens during this crisis, and there is a danger of increased domestic abuse. As such, income and healthcare interventions must therefore specifically target those who are most vulnerable and need it most to ensure inclusive impact.

Role of producing governments

We strongly support this call by around four hundred civil society organisations in Ghana, putting forward a set of clear recommendations calling on their government to respond adequately and transparently, working together with local civil society to protect the poor and the weak in this crisis. We believe these principles would also be good to be implemented in other cocoa producing countries.

This paper was written by Alyssa Jade McDonald-Baertl, Antonie C. Fountain – VOICE Network, and Friedel Huetz-Adams – Südwind Institut. It is a Call to Action with a first list of suggested interventions for chocolate and cocoa companies to contribute to addressing the most pressing and urgent needs for the producers of...
their cocoa in this global crisis. We understand that not all these interventions will always be possible but challenge large multinationals to bear their share of this burden, as farmers will be heavily hit, and have no reserves to speak of. We will be updating this document regularly.

**Notes 13.4.20 – Rapid Evidence Review #update**

**Gendered aspects of COVID-19 – (9) (10) (11)**
- a) Associated most commonly with co-morbidities (hypertension, cardiovascular and lung disease) and linked to smoking /drinking (behaviours associated with masculine norms)
- b) Households are under greater pressure, and child / elderly care and housework requirements increasing. Concerns exist regarding increase in domestic violence, and women’s reproductive health as health services for pre/post-natal are disrupted.

**Child’s rights**
With schools closed in most cocoa producing regions (including no school meals), more time on the farm, less income, a potential loss of labour of adult family members due to the pandemic, and a mid-crop starting in West Africa, the chance of an increase in child labour cannot be ignored.

**Digital health care options**
- (12) Increase opportunities to deliver virtual health care (for people who are remote) can both protect doctor / increase potential access for health care support for those who typically cannot see a professional. Evidence suggests it is not a replacement but has a significant potential role in symptom monitoring and communication. Cost/benefit arguments primarily used. Problems occur regarding quality of phone network, hardware delivery, skillset of users; also potential bias regarding communication / sociocultural dimension still likely. Examples in India, South Africa, as well as North America/Europe.
- (13) Some African countries leading the way with What’sApp comms groups in Senegal, call centres in Nigeria delivering quick and effective outreach tele-health comms

**Impact vulnerable populations (14)**
- Strategies to control COVID-19 often impact vulnerable populations in more severe ways, for example those with comorbidities (including malnutrition), those living in poverty, or immunocompromised, have a greater risk to COVID-19.
- Response to treating COVID-19 can come at cost of managing other diseases, for example, resurgence of measles after Ebola
- Impact on children – not just missing out on school, however in Latin America, schools are a source of the key meal in a day for children. Chance for increase in children entering the workforce
A one-size-fits-all concept does not support vulnerable communities

Health-systems in under-resourced countries need extra-ordinarily intensified support (15)

**Summary to 13.4.20 of key responses from large cocoa / chocolate companies to COVID-19**
We are constantly collecting and updating this part of the document.
+ FCCI conducting flash poll among cacao producers, which is expected to bring more insights from other producing countries and actions from SME / Midcap partners.

<table>
<thead>
<tr>
<th>Company Tracking</th>
<th>1. Process change on farms</th>
<th>2. Communications to farmers</th>
<th>3. Provisioning, esp women and children</th>
<th>4. Emergency relief fund a) mobilise existing resources b) universal common income buffer</th>
</tr>
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<tbody>
<tr>
<td><strong>World Cocoa Foundation</strong></td>
<td></td>
<td></td>
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<td>Donation World Economic Forum Covid-19 Action Plan</td>
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Tim McCoy’s presence/contribution at CDI national response team reported as v. helpful.
<table>
<thead>
<tr>
<th>Company</th>
<th>Actions</th>
<th>Details</th>
<th>Financial Support</th>
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<tbody>
<tr>
<td>CARGILL</td>
<td>CDI: Digital agri-tool and cooperative management systems (1200 farmers in CDI) CDI: Maintain buying</td>
<td>- Central Americas: Protein donations in Central America to food banks&lt;br&gt;- PHI: Egg donations&lt;br&gt;- BRA: Convert sugar mill to disinfecting alcohol</td>
<td>USD $5mil donate to COVID-19 global relief.</td>
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<td>SUCDEN</td>
<td>Reduce travel employees</td>
<td>CDI, GHA, NIG: Calling cooperative managers to reinforce nat. health messages, assure continued buying</td>
<td>CHF 10 mil donation to Red Cross/Crescent</td>
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<td>NESTLE</td>
<td></td>
<td>Donate food, medical nutrition products, and bottle water.</td>
<td>USD15 million financial and in-kind support to community partners (Red Cross/Crescent CARE, Save Children etc)</td>
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<td>MONDELEZ</td>
<td>Restrict employee travel</td>
<td>CHI: Mdz donate USD 1 million to china youth development foundation</td>
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<td>UNILEVER</td>
<td></td>
<td>Product donation (soap, sanitizer, food, bleach) EUR 50 (or) EUR 100 million (pending source) to World Ecnc Frm COVID19 Action Plan</td>
<td>EUR 500 million cash flow relief to support livelihoods – early payment SME suppliers &amp; extending credit.</td>
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<tr>
<td>OLAM</td>
<td>OFIS comms for personalized farm dev plans and extension advise on digital platform</td>
<td>Donation of PPE and nutrition products to GHA hospital</td>
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<tr>
<td>ECOM</td>
<td>Communicating hygiene / nutrition / exercise self-care protocols w farmers directly</td>
<td>GHA 2.4 million worth of soap donations (1.2 mil units) w/ COCOBOD</td>
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<td>MARS</td>
<td></td>
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<td>USD 20 mil cash and in-kind donation to communities affected by COVID &gt;&gt;&gt; split by:</td>
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<tr>
<td>CALLEBAUT</td>
<td>Reduced employee movement</td>
<td>- Trained locally-based coaches on COVID-19 via phone to support farmers&lt;br&gt;- Distribute WHO and govt infos posters and info to farmer groups</td>
<td>USD 5 mil to CARE, USD 2 mil to UN World Food Program&lt;br&gt;USD 12 mil Mars Wrigley Foundation, Pedigree Foundation, Tasty Bite Foundation</td>
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<td></td>
<td>Limit large gatherings, third party support (sustainability activities), interactions w farmer families</td>
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2. Oyekale AS. Climate change induced occupational stress and reported morbidity among cocoa farmers in South-Western Nigeria. 2015.